

Voyager RV Covid-19 Update - March 23, 2020

After consulting with our management team, we have **decided to temporarily suspend in-store operations as of March 23, 2020 due to the Covid-19 outbreak. While not being mandated to do so, and not necessarily being in the best interest of the business itself....it is the right thing to do.**

This temporary shutdown decision is part of our efforts to help protect the health and safety of our customers & staff, their families and our local community & province as a whole. Although the demand for RV sales & services is still strong, and we understand that this will be disappointing & inconvenient to current and potential customers, we feel the decision to 'act now' was necessary. **Our Voyager Team believes that it is our responsibility to help in preventing the spread of this virus and do what we can to help 'flatten the curve' to support our healthcare workers, and everyone else who must stay at work during this pandemic.**

Virtual RV Shopping - our digital sales team will be fully available online to assist you with your RV shopping needs, helping you research and compare so that you can find & reserve your perfect RV. They are set up to work with anyone via phone or text 250-766-4607 or by responding to your online inquiries. Our website VoyagerRV.ca will be constantly updated and still open 24/7.

For Emergency or Special Requests - you can call or text our main number 250-766-4607 to leave a message with any questions or comments you may have. We will have someone available to respond to your requests, and help you in anyway we can, without jeopardizing anyone's health and safety.

Existing Sales or Service appointments - remote staff will be in touch with you asap to confirm appt cancellations and to ask if you'd like to be put on a priority call-back waiting list, for when our operations resume in full. If we are holding a deposit towards the purchase of an RV, we will be in touch asap to discuss either leaving it in place to hold your deal as is...or to refund it in full.

Thank you for your patience and understanding as we all navigate through these uncertain times, and do our part to keep us all healthy and safe. As one of the largest RV Dealers in Western Canada, and one of North America's Top 50 RV Dealers for 5 years running...**This is temporary! Voyager RV will be back in full as soon as the conditions allow, and we'll continue to build on our 36 years of success & reputation that has become so strong, thanks to our loyal customer following and amazing staff.**

Stay healthy everyone.

Jason Friesen

Vice President
Voyager RV